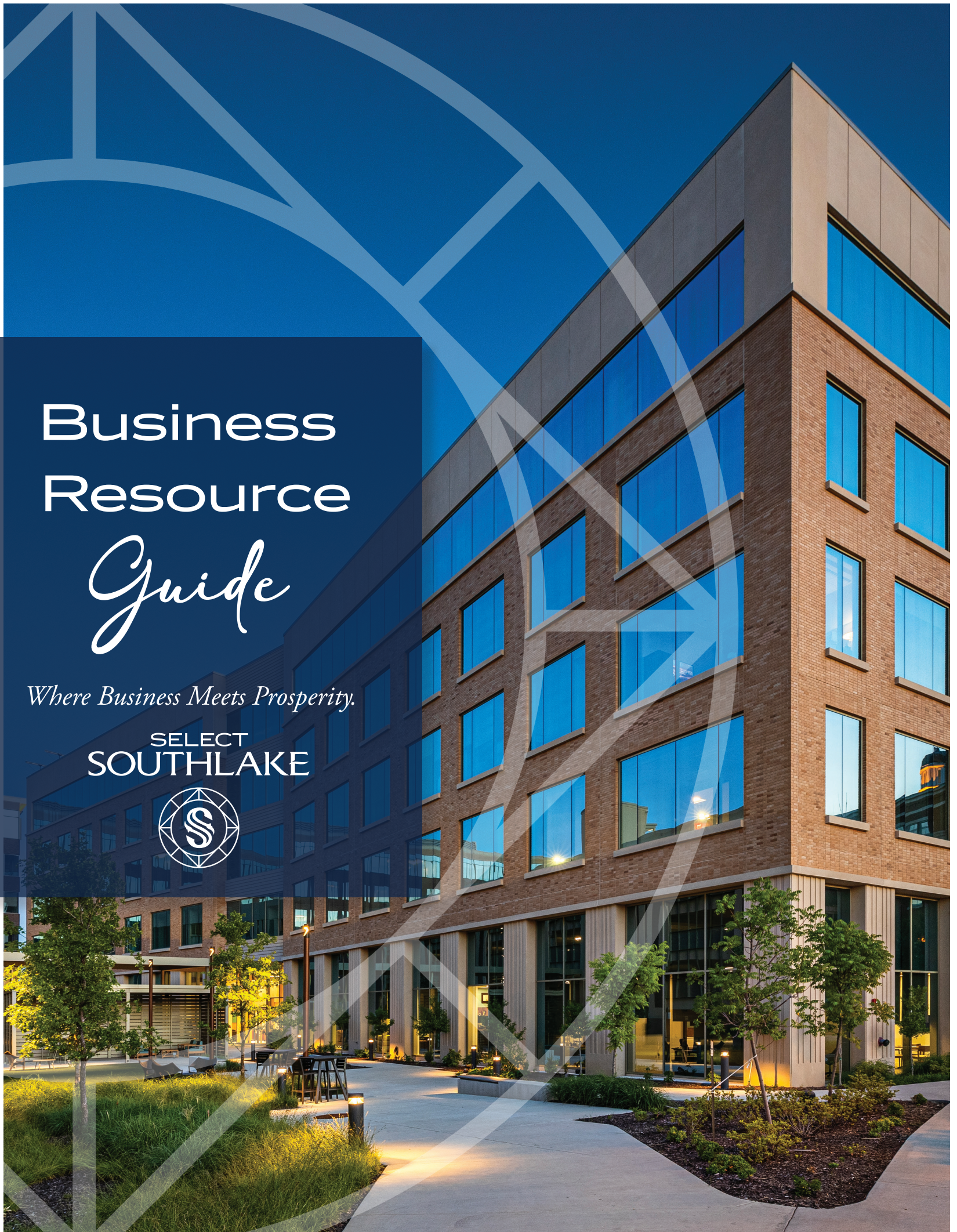


Business Resource *Guide*

Where Business Meets Prosperity.

SELECT
SOUTHLAKE

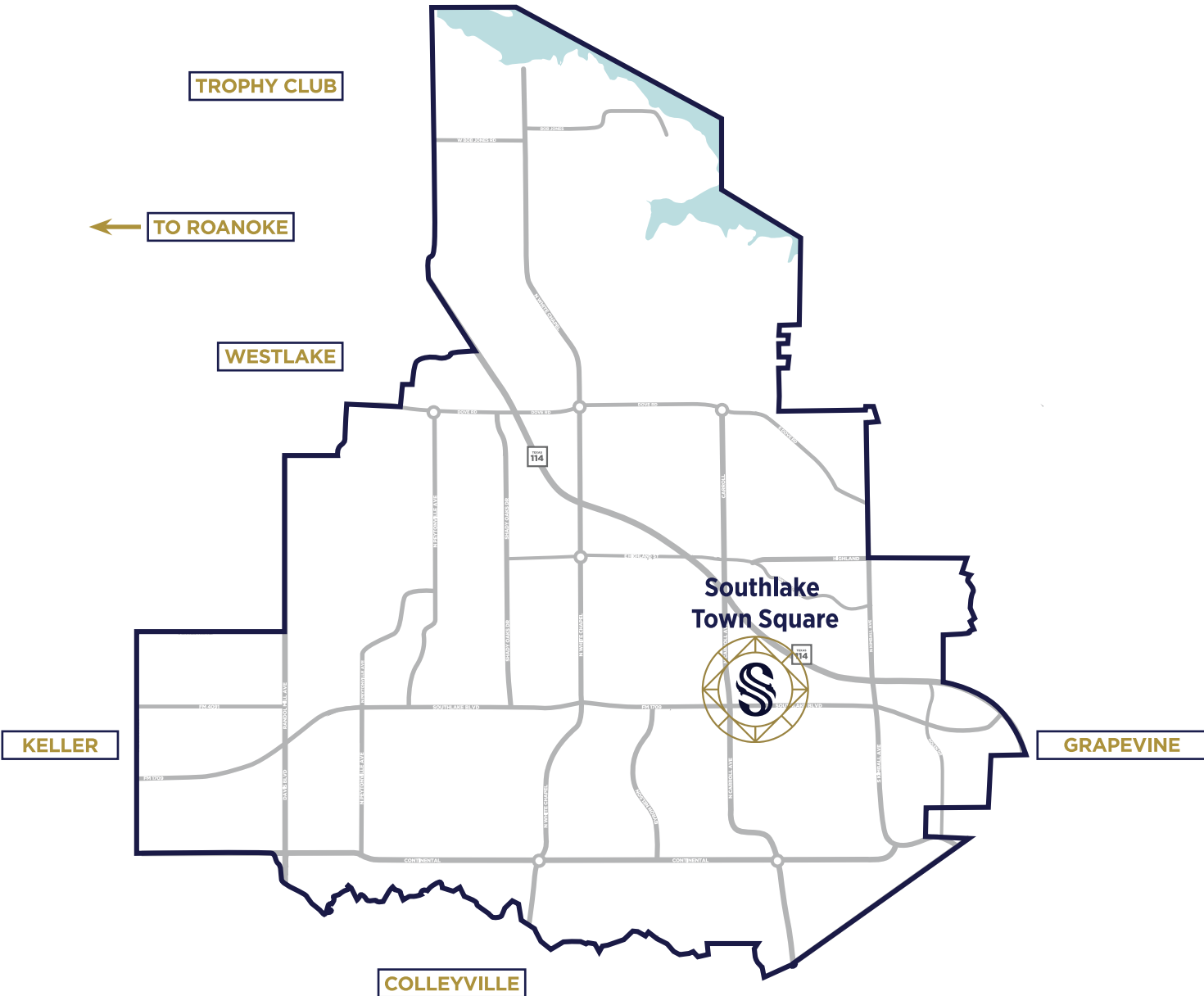


SELECT SOUTHLAKE



Where Business Meets Prosperity.

Our Economic Development and Tourism team is here to help your business make the most of your office, industrial, or retail space in Southlake. Discover local resources in this Guide to help your business not just succeed, but thrive!



Introduction to Southlake!

Introduction to Southlake!

We are thrilled that you have chosen to Select Southlake to locate your business. Southlake is a vibrant community with numerous businesses that contribute to its success as a destination. As you read through the Business Resource Guide, we hope it will serve as a brief overview of the array of services offered by the City and other organizations.

The Department of Economic Development and Tourism is dedicated to supporting local businesses and attracting visitors by serving customers, providing financial stewardship, managing the business, and promoting learning and growth. The department offers several programs that range from Business Retention and Expansion to the promotion of the hospitality industry within the City of Southlake.

In this guide, you will find essential contact details to assist your business with any questions. City of Southlake staff is available to tend to your business needs and strives to make Southlake a better place to live, work, and conduct business.

We are here to help and look forward to working with you and your business. Should you have any questions, feel free to contact the Economic Development & Tourism Department at (817) 748-8198.

Sincerely,

Daniel Cortez

Daniel Cortez

Director of Economic Development & Tourism



MISSION STATEMENT

The Southlake Economic Development and Tourism Department's mission is to sustain and grow Southlake's vibrant economy and outstanding quality of life by providing leadership, resources and a positive experience for the creation, expansion and retention of businesses and visitors.



City of Southlake Department of Economic Development & Tourism

1400 Main Street, Suite 460
Southlake, TX 76092

Direct: (817) 748-8198

Email: EconDev@ci.southlake.tx.us

Website: www.SelectSouthlake.com

Hours of Operation

Monday - Friday

8:00 AM - 5:00 PM

Southlake Directory



City of Southlake Offices

General Information.....	817-748-8400
Building Permit Services.....	817-748-8236
Code Enforcement	817-748-8331
Finance & Purchasing.....	817-748-8279
Planning & Zoning.....	817-748-8621
Police, Fire, & EMS (Non-emergency)	817-748-8114
Sign Permits.....	817-748-8215
Water Utilities	817-748-8051

Regulatory Contacts

Internal Revenue Service.....	800-829-4933
Texas Alcoholic Beverage	817-652-5912
Texas Commission on Environment Quality (TCEQ)	817-588-5800
Texas Comptroller's Office	214-944-2200

Other Services

Animal Control	817-743-4710
Chamber of Commerce.....	817-481-8200
U.S. Post Office.....	800-275-8777
Community Waste Disposal.....	972-392-9300

County Offices

County Clerk.....	817-884-1195
County Constable	817-581-3610
Health Department.....	817-321-4700
Operator	817-884-1111
Tax Assessor	817-884-1100

Economic Development Contacts

Daniel Cortez.....	817-748-8039
Robert Briggs.....	817-748-8003
Dylan Duque.....	817-748-8198

Economic Development Programs

There are multiple programs the City of Southlake Economic Development & Tourism Department provides to assist the local business community. These programs are designed to actively support and drive consumers toward engaging with your business. Several of these initiatives are detailed and outlined on this page.

New Biz List

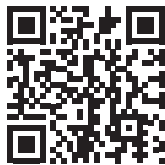
The New Biz List is a program dedicated to promoting and tracking local businesses that have recently opened in Southlake. The New Biz List is updated monthly on the Select Southlake website. In addition to this list, social media channels aid in promoting businesses that are coming soon or recently opened.



Confirm your business's inclusion on this list by emailing EconDev@ci.southlake.tx.us.

To visit the New Biz List:

[SelectSouthlake.com/Business/](https://selectsouthlake.com/Business/)



Destination Guide

The Destination Guide offers a web-based platform for visitors to discover local businesses, view profiles, and utilize tailored searches within the City of Southlake. These maps geographically display businesses within the community to help locate a restaurant, store, or other destination.



Southlake Open Rewards

Southlake Open Rewards provides an opportunity to both residents and visitors to earn rewards and save money on shopping, dining, and enjoying entertainment. The program annually takes place after the holiday season. Questions? Please send us an email at EconDev@ci.southlake.tx.us.



SOUTHLAKE OPEN REWARDS

Economic Development Programs

SOUTHLAKE BUSINESS SPOTLIGHT

The City of Southlake is committed to supporting local businesses from their launch through their growth journey. The Southlake Business Spotlight is created once a month and offers local businesses a valuable chance to share what makes them a unique and vital part of the community.

The Southlake Business Spotlight is first presented at a City Council meeting. The City then promotes the business for that month by marketing on Select Southlake social media platforms. Contact us at EconDev@ci.southlake.tx.us or 817-748-8198 to discuss opportunities for promotion of your business.



SouthlakeBusinesses.com

This website provides details on Southlake businesses, including contact information, business descriptions, catering options, and website links. It also offers search capabilities, allowing users to find Southlake businesses by name or relevant keywords.

Ensure your business is registered with us by visiting SouthlakeBusinesses.com. Reach out by email to EconDev@CityofSouthlake.com or you can give us a call at (817) 748-8198 to have your business added.



BUSINESS ENGAGEMENT



SOUTHLAKE BUSINESS ENGAGEMENT PROGRAM

In 2016, the City of Southlake adopted its Economic Development Master Plan. In this plan, the City recognized the value that the business community brings to Southlake and recommended strategies for the City to grow those relationships. A formal business engagement program was identified as being a useful tool to learn about the concerns and future needs of our local businesses.

The City now has a business engagement program focused on establishing meaningful and productive relationships with our businesses and demonstrating the City's support for the business community by uncovering opportunities to improve the business climate in Southlake.

The City utilizes a partnership with the Southlake Chamber of Commerce as well as the help of volunteers in the community to connect with businesses in Southlake, and to solicit feedback and opinions about the business environment in a number of ways, including business visits and through an annual Business Climate Survey.

If you'd like to schedule some time for City staff and/or our City Council to visit your place of business in Southlake, reach out to us and we'd be more than happy to schedule a visit to learn more about your business.

Local Resources



NETWORKING

Networking is a valuable way to expand your knowledge, learn from others, obtain new clients, and tell others about your business.

Southlake Chamber of Commerce

SouthlakeChamber.com
817-481-8200

Business Networking International

BNIDFW.com
800-825-8286

Meetup

Meetup.com



PRINT ADVERTISING

Magazines and newspapers are great resources to target both large and small communities.

360 West Magazine & 76092 Magazine

360WestMagazine.com
817-632-8100

Community Impact Newspaper

CommunityImpact.com
214-618-9001

Dallas Morning News

DallasNews.com
1-800-925-1500

Fort Worth Business Press

FortWorthBusiness.com
817-336-8300

Fort Worth Star-Telegram

Star-Telegram.com
817-390-7400

Society Life Magazine

SocietyLifeMagazine.com
817-657-2948

Southlake Style

SouthlakeStyle.com
817-416-4500



Local Resources

CIVIL & NON-PROFIT ORGANIZATIONS

Apex Arts League

ApexArtsLeague.com
682-651-5026

Association of Chinese Americans Southlake Texas

a-ca.org

GRACE

GraceGrapevine.org
817-488-7009

Metroport Meals On Wheels, Inc.

MetroportMOW.org
817-491-1141

SafeHaven of Tarrant County

SafeHavenTC.org
877-701-7233

Southlake Centennial Lion's Club

SouthlakeLionsClub@gmail.com

Southlake Foundation

SouthlakeFoundation.org

Southlake Historical Society

SouthlakeHistory.org

Southlake Newcomer's Club

SouthlakeNewcomersClub.wildapricot.org
southlakenewcomersclub@gmail.com

Southlake Sister Cities

SouthlakeSisterCities.org

Southlake Women's Club

SouthlakeWomensClub.org



MEDIA

iHeartMedia Inc.

www.iheartmedia.com
844-289-7234

Metro Sports Communications

www.MetroSportsDFW.com
817-368-9040



SPORTS ORGANIZATIONS

Grapevine-Southlake Soccer Association

GSSASoccer.org
817-410-9950

Southlake Baseball Association

DragonYouthBaseball.org

Dragon Youth Football

DragonYouthFootball.net

Southlake Tennis Center

SouthlakeTennis.com
817-421-5605

Southlake Pickleball

PickleballinSouthlake.com



Local Resources

HEALTHCARE/HOSPITALS

Cook Children's Urgent Care & Pediatric Specialties

(682) 885-6000

CookChildrens.org

- Exam Rooms
- Mix of Providers



Methodist Southlake Hospital

(682) 335-2000

MethodistSouthlake.com

- Private Rooms
- Family Suites
- ICU Beds
- Operating Rooms
- Emergency Room



Texas Health Harris Methodist Hospital

TexasHealthSouthlake.com

(817) 748-8700

- Emergency Room
- Operating Rooms
- Pain Management Suite
- Inpatient Suites
- Observation Suites
- Diagnostics



Baylor Scott & White Medical Center - Grapevine

BaylorHealth.com

(817) 912-8800

Baylor Scott & White Urgent Care - Southlake

bswhealth.com

(817) 912-8560

Baylor Scott & White Family Medicine - Southlake

bswhealth.com

(817) 912-8800

Baylor Scott & White Medical Center - Trophy Club

BaylorTrophyClub.com

(817) 837-4600



SCHOOL ORGANIZATIONS

Carroll Education Foundation

CarrollEducationFoundation.org

817-949-7064

Dragons Care

dragons-care.org

469-629-9977

Keller I.S.D. Education Foundation

KISDFoundation.net

817-774-1050

Northwest I.S.D. Education Foundation

NISDTX.org

817-215-0000



Local Resources

UTILITIES

Water & Sewer:

City of Southlake - SouthlakeWaterUtilities.com
(817) 748-8051

Electricity:

Choose Texas Power - ChooseTexasPower.org
(877) 274-2161
Tri-County Electric Cooperative- TCECTexas.com
(817) 444-3201

Cable/Satellite:

Spectrum- Spectrum.com
(888) 406-7063
DIRECTV - DIRECTV.com
(800) 916-5137
Dish - Dish.com
(800) 825-2557
Frontier Comm.- Frontier.com
(800) 921-8101

Trash and Recycling:

Community Waste Disposal
CWD - CommunityWasteDisposal.com
(972) 392-9300



SCHOOL DISTRICTS

Carroll ISD

K-12 Attendance: 8,292
99% Graduation Rate
(817) 949-8222 - SouthlakeCarroll.edu

Northwest ISD

K-12 Attendance: 29,150
96% Graduation Rate
(817) 215-0000 - NISDTX.org

Keller ISD

K-12 Attendance: 34,078
97% Graduation Rate
(817) 744-1000 - KellerISD.net

Four Montessori schools (private)



CARROLL
Independent School District

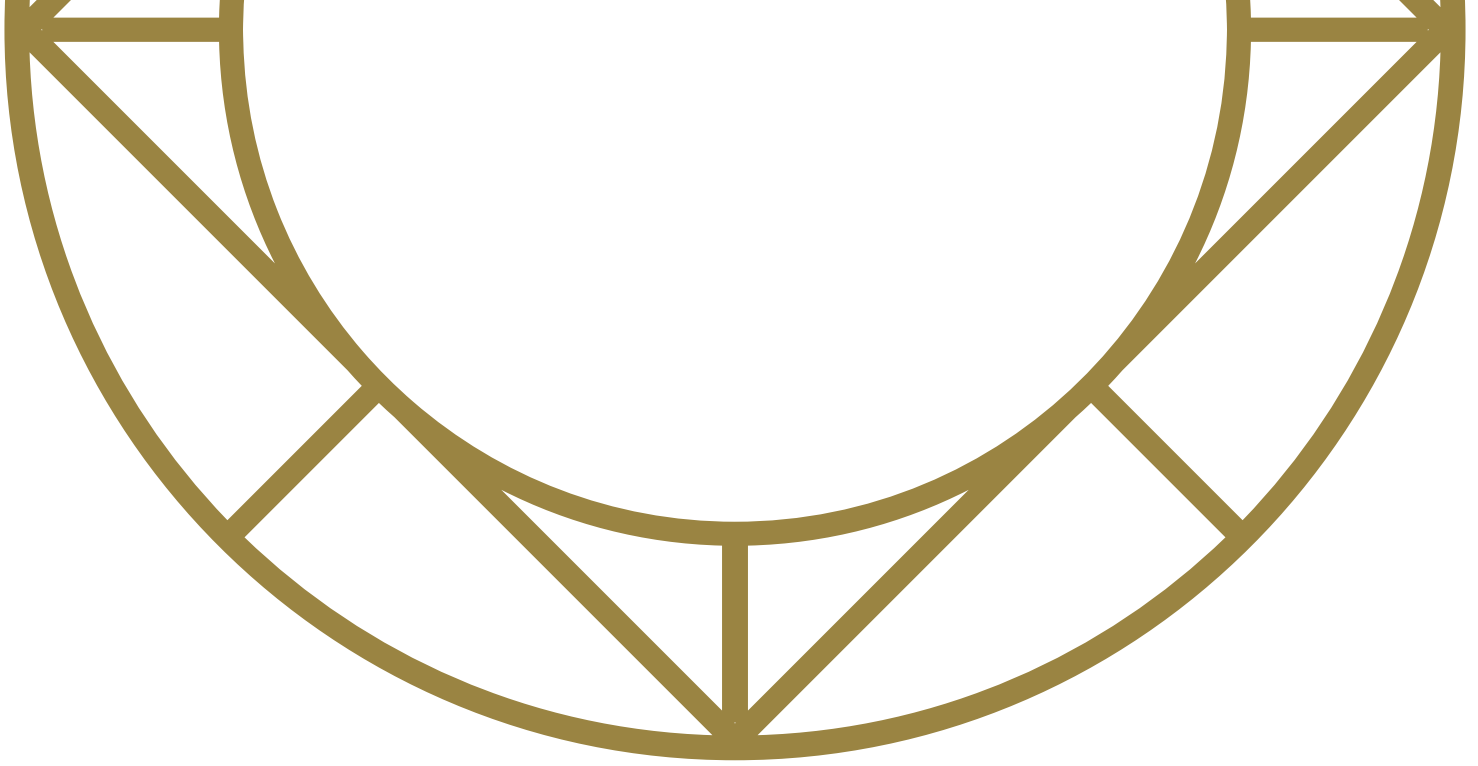


PUBLIC LIBRARY

Southlake Public Library - Town Hall

1400 Main Street, Suite 130
SouthlakeLibrary.com - (817) 748-8243
Hours:
Monday - Thursday: 10 AM - 8 PM
Friday - Saturday: 10 AM - 6 PM

Library Membership: You may obtain a free Southlake Public Library card if you are a: Southlake resident, CISD family or staff members, Southlake Chamber of Commerce Member, City of Southlake Staff, or TexShare Cardholder. All others require an annual fee of \$35.



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